THE UNIVERSITY OF BRITISH COLUMBIA

REPORT TO THE BOARD OF GOVERNORS
Agenda Item #1.4.2

SUBJECT	**UBC VANCOUVER ANNUAL CAMPUS SECURITY REPORT 2016**
MEETING DATE	**APRIL 13, 2017**

Forwarded to the Board of Governors on the Recommendation of the President

APPROVED FOR SUBMISSION

Santa J. Ono, President and Vice-Chancellor

For Information

Report Date	March 14, 2017
Presented By	Louise Cowin, Vice-President Students Debbie Harvie, Managing Director, University Community Services

EXECUTIVE SUMMARY

The UBC Vancouver Campus Security Annual Report 2016 provides an update on campus security files, including statistics on personal and property crime for the 2016 calendar year.

Reported personal crime statistics, including sexual assaults, indecent acts and uttering threats were up in 2016. Reported sexual assaults increased by two incidents in 2016. Over the last two years we have received more reports related to sexual assault, however, we recognize that not all victims choose to report incidents. Victims of crime may choose to report incidents to Campus Security and/or the University RCMP detachment. We have included the RCMP's statistics in Appendix A. The number of uttered threats and indecent acts increased by fifty percent this past year, eight and five incidents, respectively. The Annual Report also includes information on blue phone calls, safety transports and battery boosts to reflect the department's work to support personal safety on campus.

Property crime incidents including break and enter, theft and theft from auto were the same or lower than the prior year. Thefts of bikes and personal laptops continue to be a challenge on campus. The department is targeting these thefts using weekly incident reports and incident mapping (Appendix B) to more effectively deploy staff resources and to develop proactive property protection programs.

In 2017, Campus Security is working to implement the recommendations from the 2016 external departmental review. A search is underway for an Executive Director, Campus Safety and Security. This new leader will be tasked with developing a more strategic approach to safety and security at the University.

INSTITUTIONAL STRATEGIC PRIORITIES SUPPORTED

☐ **Learning** ☐ **Research** ☐ **Innovation** ☐ **Engagement (Internal / External)** ☐ **International**

or ✔ **Operational**

DESCRIPTION & RATIONALE	The Annual Campus Security Report provides information on personal safety and property crime incidents on the Vancouver campus.
BENEFITS Learning, Research, Financial, Sustainability & Reputational	Across the country, and in fact internationally, there is increased interest in security related issues on university campuses, particularly related to sexual assaults. The Annual report provides information on both personal and property crimes. The report is available on the Campus Security website for the campus community and the general public. To increase transparency, the Annual report and website include the Univeristy RCMP's statistics as well as safety alerts and updates as incidents occur on campus.
RISKS Financial, Operational & Reputational	Increases in personal and/or property crimes on campus could affect the reputation of the University and potentially its finances if students, faculty, staff and alumni choose not to study, work or donate to UBC.

Previous Report Date	March 15, 2016
Decision	For Information
Action / Follow Up	Annual Report

UBC VANCOUVER CAMPUS SECURITY ANNUAL REPORT 2016

ANNUAL REPORT

THE UNIVERSITY OF BRITISH COLUMBIA

"CAMPUS SECURITY EMBRACES THE UNIVERSITY'S VALUES BY PROMOTING A SAFE, SECURE, CARING AND WELCOMING ENVIRONMENT TO ALL THE CAMPUS COMMUNITY."

Purpose Statement

Campus Security provides 24/7 security services including: security patrols, security dispatch and alarm response, access control, investigations, threat assessment and management, event security, crime prevention initiatives, community outreach and security technology.

The team of knowledgeable security professionals is dedicated to serving the campus community. The staff is committed to acting ethically at all times and providing services in a professional and inclusive manner. Our goal is to be a welcoming and caring team who are always ready to assist the community for all its security needs, thereby helping to support a safer campus.

2016: YEAR IN REVIEW

Campus Security at the University of British Columbia's Point Grey campus has an area of responsibility in excess of 1000 acres, 500 plus buildings, a daytime population of more than 60,000 students, faculty and staff, and a resident population of 11,000 students.

Ongoing partnerships with student groups, UBC Departments and Faculties and external agencies, such as the University RCMP detachment, help to support Campus Security's continued commitment to promoting a safe and secure environment on campus.

In 2016, personal crime (inclusive of Assault, Sexual Assault, Robbery, Uttering Threats and Indecent Acts) incident numbers were up over the prior year. Campus

Security received an increased number of reports, both in person and via the online reporting tool.

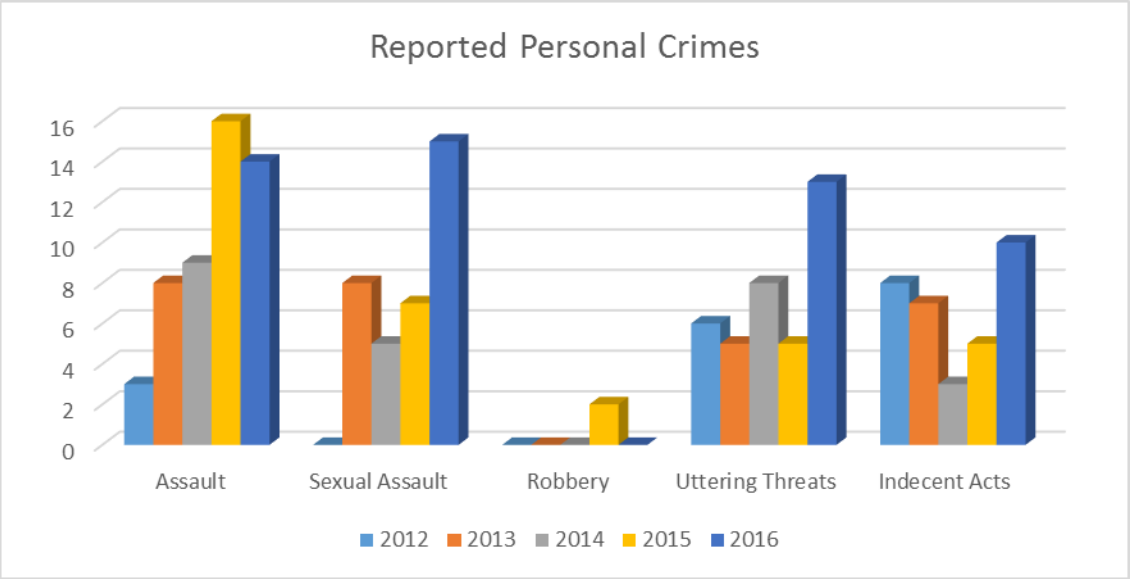
Property crime incidents (inclusive of Theft, Theft from Auto and Break and Enter) were similar to the prior year, with the exception of Theft from Auto which decreased. Campus Security Awareness Campaigns and Monthly Outreach Meetings with students, faculty and staff members have provided the community with information on how to protect their vehicles from theft. Campus Security is also working closely with parking to increase their presence and visibility at parking locations.

An external review of the Campus Security Departments on the Vancouver and Okanagan campuses was conducted in April 2016 to evaluate current operations, to provide feedback and suggestions to enhance those operations, and to establish a more strategic approach to safety and security (http://security.sites.olt.ubc.ca/files/2016/07/UBC-Campus-Security-External-Review-Report_May-2016.pdf). A total of 32 short and long-term recommendations were made by the External Review Committee, a number of which have already been implemented. We are currently in the final stages of completing a search for a newly created Executive Director, Campus Safety and Security position.

2016 Statistics

*Please note that the statistics in this report refer exclusively to information reported to Campus Security in the calendar year ending 31 December 2016.

1(a) 2016 STATISTICS: REPORTED PERSONAL CRIME



Assault 14 Reported *(2015 – 16 Reported)*

Of 14 total reported occurrences of assault, 2 were reports of unprovoked assaults, 3 were reports of assault under the influence, 4 assaults resulted from disputes, 2 resulted from domestic issues, 2 occurred off campus, and 1 was reported but the subjects were gone on arrival.

Sexual Assault 15 Reported - 12 on campus *(2015 – 13 Reported to Campus Security - 7 On-Campus incidents)*

Of the 15 sexual assaults reported to Campus Security, 12 reported sexual assaults occurred on campus, 1 was reported to have occurred in a Fraternity House, 1 was reported to have occurred outside Vancouver and 1 was reported to have occurred abroad. 8 were reports of unwanted sexual touching, 3 forcible rape, 1 attempted rape and 3 were third party reports with no specific information provided to Campus Security.

Robbery 0 Reported *(2015 – 2 Reported)*

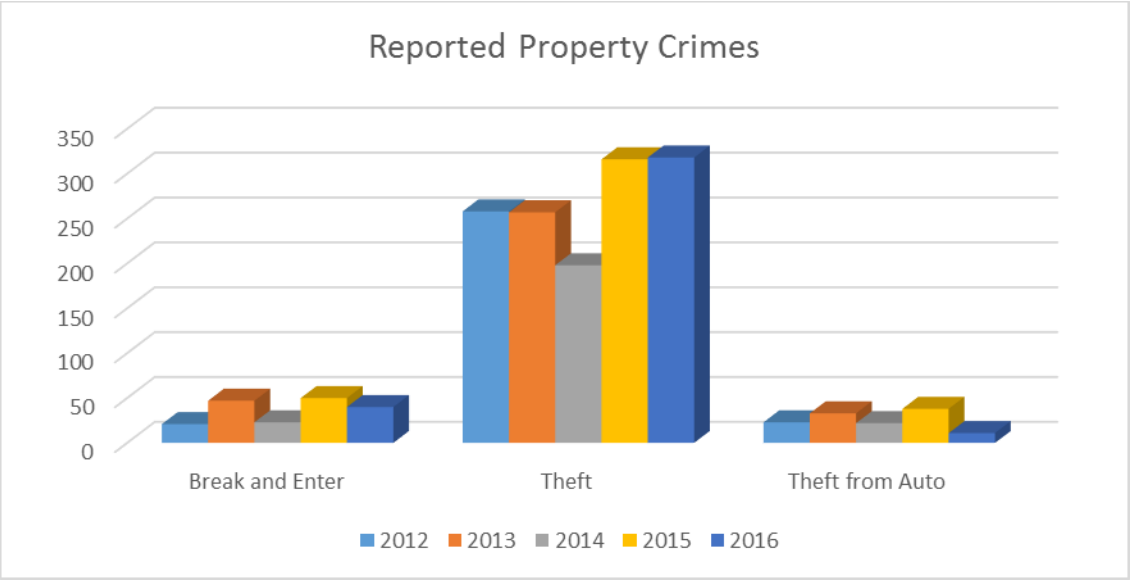
Uttering Threats 13 Reported *(2015 - 5 Reported)*

Of the 13 reports there were 3 reports of domestic disputes, 2 from disputes, 1 was a report of a faculty member receiving threats from a student, 2 were unprovoked, 2 threats were made by a student as a result of disciplinary action, 1 was a customer threatening a staff member, and 1 was a possible email threat handed over to the RCMP for investigation.

Indecent Acts 10 Reported *(2015 – 5 Reported)*

Of the 10 reported incidents, 2 were the result of sexual activity in public, 7 resulting from being naked in public, and 1 was urinating in public.

1(b) 2016 STATISTICS: REPORTED PROPERTY CRIME



Break and Enter 40 Reported *(2015 – 48 Reported)*

Of the 40 reported, 35 break and enters showed signs of forced entry. Laptops were stolen in 4 instances, computer equipment in another 4. Other stolen items included

food, keys, cash, art decoration and clothing. In 15 of the instances nothing appeared to be missing after entry gained.

Of the 40 instances of break and enter, 12 occurred in student residences on campus.

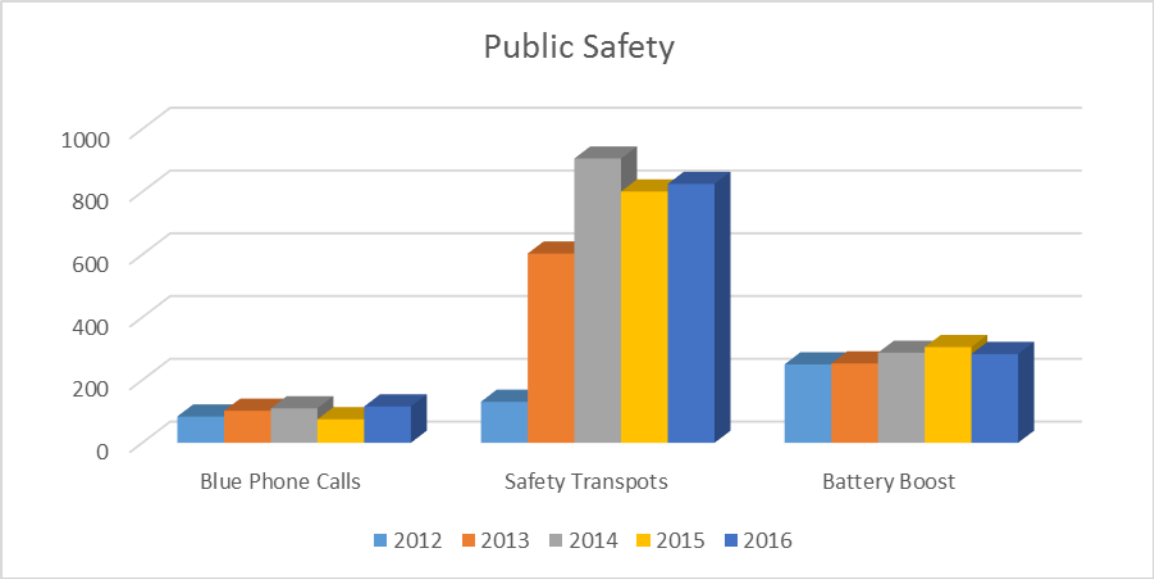
Theft 318 Reported *(2015 – 315 Reported)*

The most common types of stolen property were bikes (103), personal laptops/tablets (60) and cellphones (30). Bike thieves were most active during the months or September to December in 2016 and most bikes were stolen from the campus residences where they are left exposed overnight and during weekends. The number of thefts has remained consistent with 2015.

Theft from Auto 11 Reported *(2015 – 39 Reported)*

Of the 11 reported incidents of theft from auto, 4 occurred at the Fraser Parkade, 2 at the West Parkade, 2 at the dentistry parking areas, and the 3 remaining thefts occurred at the Museum of Anthropology parking lot, Marine Residence parking lot and Rose Parkade.

2(a) 2016 STATISTICS: PUBLIC SAFETY



Blue Phone Calls (Assistance/Emergency) 116 Reported *(2015 – 75 Reported)*

In 2016 the installation of blue phones was completed across campus. There are now 71 blue phones on the Point Grey Campus (five units will be installed in the future in locations that are currently under construction). When a phone is activated Campus Security's communications officer gathers information from the caller and dispatches a patrol officer as required.

There were a total of 116 calls in 2016. The nature of the calls is listed below -

Nature of Call	Amount
Access Request	5
Assist/Intoxication	6
Directions	12
Lost Child Found	1
Medical Assistance	1
Reports of Mischief	2

Safety Concern	1
Suspicious Activity	2
Transport	5
Unfounded	80

*Unfounded: When patrol arrived on the scene, no one required assistance in the area.

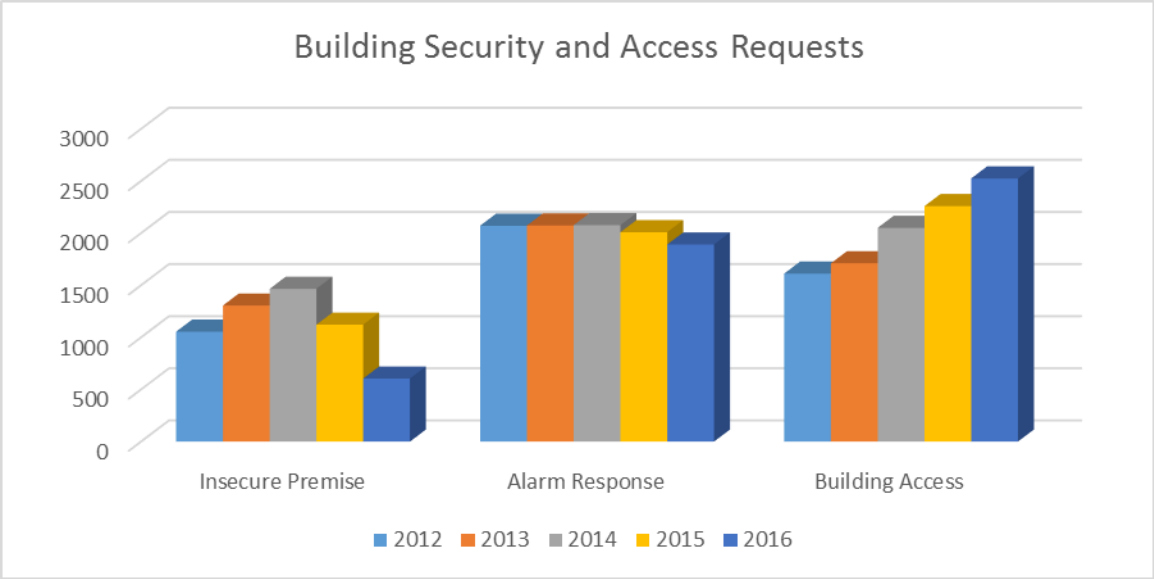
Safety Transports 805 Reported *(2015 – 801 Reported)*

Campus Security partners with AMS Safewalk to provide on-campus transports for person(s) concerned for their safety. In 2016, 805 transports were provided by Campus Security, very similar to 2015. Most of the transports/escorts performed by Campus Security occur between 2AM and 6AM.

Battery Boosts 283 Reported *(2015 – 305 Reported)*

Campus Security provides vehicle jumpstarts to prevent motorists from being stranded on campus. This past year 283 people required this service on campus.

2(b) 2016 STATISTICS: PROPERTY PROTECTION AND ACCESS REQUESTS



Insecure Premises 605 Reported *(2015 – 1122 Reported)*

Campus Security Patrol Officers routinely check both interior and exterior doors to ensure buildings are secure after hours. When premises are found insecure, the Patrol Officer will conduct a thorough patrol of the building to ensure the area is clear before securing the access points. A notification email is then sent to the occupants of the space so that measures can be implemented to prevent the same occurrence in the future.

Alarm Responses 1891 Reported *(2015 – 2009 Reported)*

The number of alarm responses decreased compared to previous years' statistics. The majority of the alarms were caused by improper use of alarm panels, malfunctioning equipment or accidental activations by authorized uses and alarms that activated for no apparent cause. Analysis of alarm causes are monitored and updated weekly as part of our alarm reduction program. The Secure Access Department is also proactively replacing the batteries in the alarms to decrease trouble calls.

Building Accesses 2525 Reported *(2015 – 2260 Reported)*

Campus Security provides access for students, faculty and staff who have misplaced their keys or access cards to their buildings. They also provide access to secure areas to students, staff, faculty, external contractors and other service providers with pre-authorized approvals from the department responsible for the space.

2016 HIGHLIGHTS & ACHIEVEMENTS

Safety Awareness Campaign

A safety awareness campaign was held at the beginning of the winter semester to share information with the campus community. Crime Stoppers, Transit Police, RCMP E division and ICBC were invited to Campus to promote key messages from their respective organizations. This initiative provided an opportunity to reinforce positive interactions, questions and/or provide feedback between these agencies and the Campus community.

Monthly Community Outreach Meetings

Campus Security continued to hold monthly community outreach meetings with campus departments and units to continue to raise awareness and communicate security tips to assist in reducing the risk of crime on campus. These meetings are also a great venue for attendees to raise questions or concerns and convey responses to their department/faculty.

This year, we invited guest speakers from other UBC departments such as Risk Management Services, to promote updates on personal information governance and security policies and the Run, Hide, Fight campaign.

Access Services

Access Services continued to address the demand for electronic security systems and high-security keying on campus. New construction, renovations, and ongoing requests from the campus community, resulted in the installation of 171 new UBC Card-enabled

doors, 76 new safety and security cameras attached to Blue Phones, 15 new areas protected with Intrusion Systems, and 400 new doors have been fitted with UBC abloy high-security keys. Notable installations included Orchard Commons, the new Aquatics Centre, Quantum Materials Institute, Baseball Training facility, and the new blue phones in the parkades.

Access Services also worked with UBC Legal and various Administrators to ensure that the existing safety and security camera systems on campus were compliant with UBC's new Policy #118 – Safety and Security Cameras. The department also continued to focus on preventative maintenance and replacement of equipment to ensure reliable function and longevity.

Campus Security External Review

The University is addressing the Review's recommendations by using a phased, strategic approach that includes the following steps:

1. Building a shared vision, partnerships, and leadership for a renewed approach to Campus Safety and Security on the UBC Vancouver campus.
2. Taking action and building momentum towards a community-based security approach at UBC Vancouver.
3. The full list of Review recommendations will be addressed under the direction of the new Executive Director, Campus Safety and Security.

As the Department awaits the arrival of the new Executive Director, several specific, task-oriented recommendations have been addressed. A cross-departmental blue phone maintenance and malfunction response plan has been developed and put into place to address any issue with the blue phones on campus. Campus Security, Access Services and Building Operations will manage this plan.

The planning to incorporate the community-based security model is in development to enhance community involvement/interaction and a proactive problem-

solving oriented approach. This will include a zone-based patrol model which has been developed and introduced to the patrol staff to increase security presence and visibility.

Campus Security leadership has also identified more venues and events where staff can engage in information sharing and discussion to improve security operations as well as communication within the department.

Deepening the RCMP Relationship

A concerted effort has been made to establish regular communication between all levels of Campus Security and the RCMP University Detachment personnel. By working more closely together, we expect to facilitate safety and security improvements on campus, drawing on and sharing expertise from both organizations. Regular in person and email communication between all levels of Campus Security and RCMP University Detachment personnel have enabled the two groups to work more closely in promoting safety and security of the Campus Community.

Blue Phone Project

This first phase of the blue phone expansion project was a success thanks to the cooperative efforts and collaboration between the Building Operations, Project Services, IT Services and Campus Security teams. In March 2016 the number of blue phones on campus increased to 40. The blue phone network was further expanded with 31 additional units installed at the parkade structures across campus, bringing the grand total to 71 units as of January 2017. Cameras equipped on each blue phone give Campus Security situational awareness when the phones are activated, in real-time, enabling a better response to the caller.

Five additional blue phones are scheduled for installation as part of new construction projects in the diesel bus loop, Gage Commons and on the Athletic fields.

2017 Goals and Objectives

2017 will be a year of transition for Campus Security where many of the Security Review recommendations – most significantly, the appointment of the new Executive Director – are put into place.

The Department's overall direction remains unchanged: providing proactive safety and security in a capable, caring and ever-present approach to the UBC campus and community.

Campus Security External Review

Once the new Executive Director role is filled, the long-term recommendations can be considered and put into action. The Executive Director will ensure that the new plans adhere to best practices, the University's vision and are consistent with community interests.

Specific recommendations that will be implemented include a community-based security model where Campus Security personnel works closely with community stakeholders to identify needs and implement community-led initiatives.

Community Relations

Campus Security will continue to focus on outreach efforts and information sharing via monthly meetings and safety and security campaigns in 2017. Specific events will be held throughout the year to provide information to the campus community to prevent theft and to support personal safety.

Similarly, continuing to build closer relationships with RCMP and VFRD will continue to yield benefits in the short and longer terms.

APPENDIX A: RCMP SEXUAL ASSAULT STATISTICS

The following table represents the number of sexual assaults reported to the RCMP University Detachment for any incidents occurring at the UBC Vancouver Campus and University Endowment Lands.

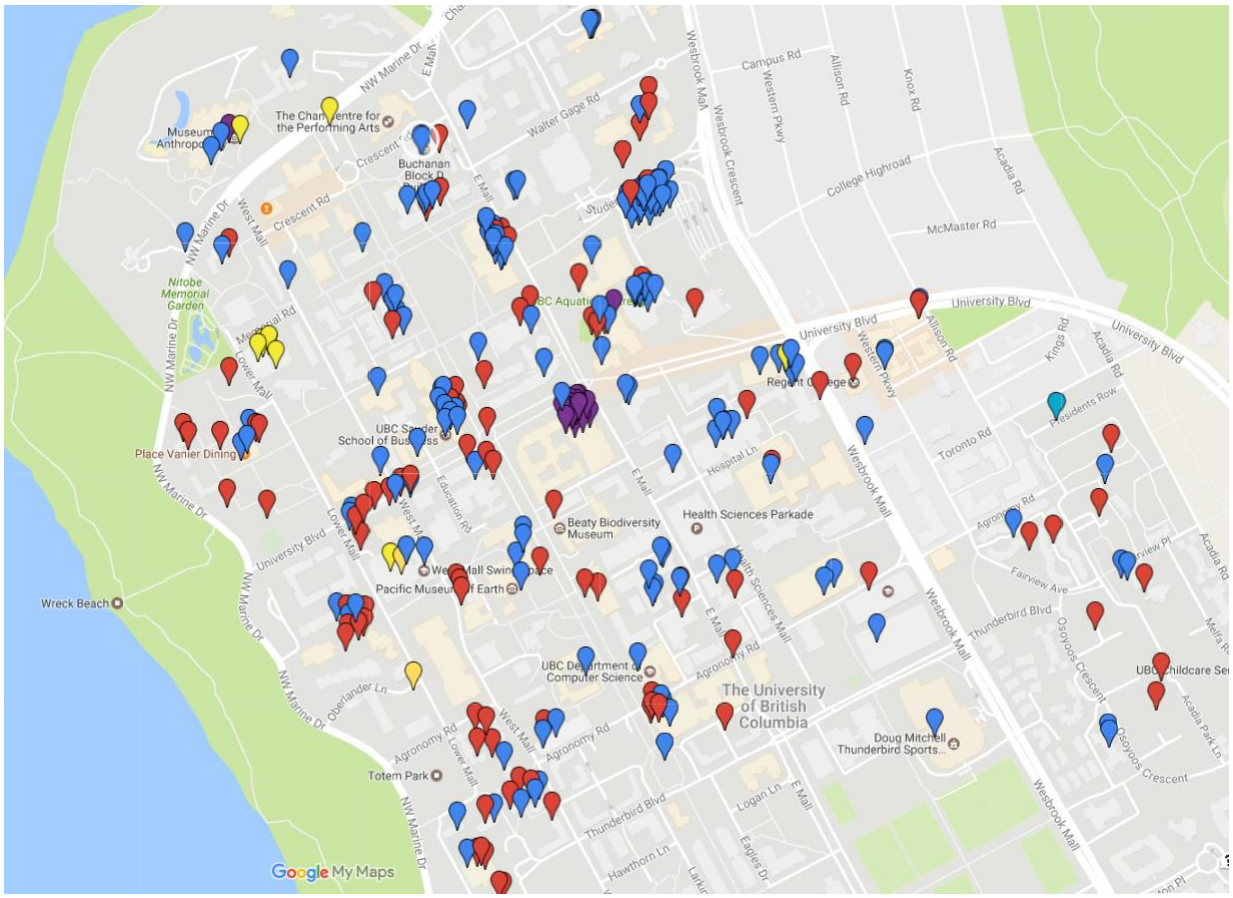
This data has been made available as a result of a recommendation in the 2014 Campus Safety Working Group Report as an action item under University and RCMP partnership.

Reported and Founded Sex Offences - University Detachment RCMP*

*Sex offences reported by the RCMP includes sexual assaults and also extends to indecent acts and assistance to other police agencies

**Founded is defined as confirmed by the RCMP that a sexual assault occurred

Year	Reported Sex Offences*	Founded Sexual Assaults**
2009	16	5
2010	28	8
2011	25	8
2012	18	2
2013	50	9
2014	3	3
2015	19	17
2016	15	11

Appendix B: 2016 Theft Map

Red: Bike Theft
Blue: Property Theft
Yellow: Theft from Auto
Purple: Shoplifting
Aqua: Theft of Auto