

<b>SUBJECT</b>	<b>UBC VANCOUVER ANNUAL SECURITY REPORT 2017</b>
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<b>MEETING DATE</b>	<b>APRIL 19, 2018</b>
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Forwarded to the Board of Governors on the Recommendation of the President

**APPROVED FOR  
SUBMISSION**



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Santa J. Ono, President and Vice-Chancellor

**FOR INFORMATION**

<b>Report Date</b>	March 23, 2018
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**Presented By** Louise Cowin, Vice-President Students  
Debbie Harvie, Managing Director, University Community Services  
Rob McCloy, Executive Director, Campus Safety and Security

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**EXECUTIVE SUMMARY**

The UBC Vancouver Campus Security Annual Report 2017 provides an update on campus security files, including statistics on personal and property crime for the 2017 calendar year that were reported to Campus Security.

Reported personal crime statistics in 2017, including sexual assaults, indecent acts and uttering threats were lower compared to 2016. Sexual assaults, reported to Campus Security, decreased by 8 incidents compared to 2016. We recognize that not all victims of sexual assaults choose to report incidents to Campus Security and/or the University RCMP detachment. The reduction in the number of sexual assaults reported to Campus Security is likely lower in 2017, following the approval of UBC's Policy 131 Sexual Assault and other Sexual Misconduct, and the opening of the Sexual Violence Prevention and Response Office. As in recent years, the RCMP's sexual assault statistics are also included in the Annual Report (Attachment A). The number of assaults, including unprovoked assaults, assault under the influence and domestic issues, increased in 2017 to 25 from 14 in the prior year. The Annual Report also includes information on the utilization of the blue phones, safety transports and battery boosts to reflect the department's ongoing efforts to support personal safety on campus.

Property crime incidents, including break and enter, theft and theft from auto, were higher in 2017 versus 2016. Thefts of bikes and personal laptops continue to be a challenge on campus. The department is targeting these thefts using weekly incident reports and incident mapping (Appendix B) to more effectively deploy staff resources and to develop proactive property protection programs. Starting in 2017, Campus Security partnered with Campus and Community Planning to promote project 529, a bike registry program, to deter bike theft.

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The new Executive Director, Campus Safety and Security, started work January 2, 2018. This new leader is working with staff and the campus community to develop a more strategic approach to safety and security at the University.

**INSTITUTIONAL STRATEGIC PRIORITIES SUPPORTED**

- Learning     
  Research     
  Innovation     
  Engagement  
 (Internal / External)     
  International  
 or  Operational

**DESCRIPTION & RATIONALE** The Annual Campus Security Report provides an update on personal safety and property crime incidents on the Vancouver Campus.

**BENEFITS** Across the country, and internationally, there is increased interest in security related issues on university campuses, particularly related to sexual assaults. The Annual report provides information on both personal and property crimes. The Annual report is available on the Campus Security website for the campus community and the general public. To increase transparency, the Campus Security website includes the current Annual Report and previous editions, University RCMP’s statistics and safety alerts and updates.

Learning, Research, Financial, Sustainability & Reputational

**RISKS** Increases in personal and/or property crimes on campus could affect the reputation of the University and potentially its finances if students, faculty, staff and alumni choose not to study, work or donate to UBC.

Financial, Operational & Reputational

**Previous Report Date** March 14, 2017

**Decision** For information

**Action / Follow Up** Annual Report



THE UNIVERSITY OF BRITISH COLUMBIA

# UBC VANCOUVER CAMPUS SECURITY ANNUAL REPORT 2017



A blue decorative graphic consisting of overlapping triangles and a curved shape, pointing towards the right.

“CAMPUS SECURITY EMBRACES THE UNIVERSITY’S VALUES BY PROMOTING A SAFE, SECURE, CARING AND WELCOMING ENVIRONMENT TO ALL THE CAMPUS COMMUNITY.”

**MESSAGE FROM ROB MCCLOY,  
EXECUTIVE DIRECTOR OF CAMPUS  
SAFETY AND SECURITY**

On behalf of the UBC Campus Security management team, along with the Security Officers and staff, I am happy to present the 2017

Annual Report. During 2017, several changes were implemented in Campus Security, each with the purpose of providing the university community with a transparent and accountable Campus Security service.

As the new Executive Director of Campus Safety and Security, I know the importance of understanding our challenges as well as our opportunities for improvement.

This report highlights what has occurred within the campus community throughout 2017. As we look at the statistics and information provided in this report, the true measure of our success is reflected by the absence of crime and the public’s confidence in personal safety. The data captured in this report will assist us in planning for our key strategic direction and blueprint for 2018.

The overall goal of Campus Security is to ensure the campus is safe and secure, where all members of the community can feel safe without fear and concern for their personal safety or property. It is important that Campus Security works with the key community stakeholders and service providers, as well as with all members of the UBCV campus community to create and maintain a safe environment, as well as to increase overall efficiency and effectiveness.



The External Campus Security Departmental Review, completed in April 2016, provided recommendations that are guiding Campus Security to strategically address the community and client needs while also improving the Department's operations and structure.

As 2018 unfolds there will be further changes that will enhance the safety and security of all those on campus. Transparency, accountability and communication are important aspects of this plan, and the Campus Security team look forward to working with the diverse members of the UBC community and all of its stakeholders, to attain this goal.



## **2017: YEAR IN REVIEW**

Campus Security has strengthened its partnerships with student groups, UBC faculties, departments, as well as external agencies such as the University RCMP Detachment, ICBC, Transit Police, and Crime Stoppers to support Campus Security's commitment to promoting a safe and secure environment for the Campus Community.

This year the Campus Security team has increased efforts to better engage students, faculty and staff everyday through an increased presence at main access corridors and hubs. We proactively interact with the community to provide quick tips on property crime as well as personal safety. Furthermore, the community relation's team has continued to increase their involvement in the UBC community by attending UBC events (e.g. Move-in Weekend, Imagine Day and Jumpstart) and providing safety presentations for new students, faculty and staff during to the Vancouver Summer Programs, Graduate Student Orientations, English Language Institute, and Staff and Faculty Orientations.

In 2017 personal crime – inclusive of assault, sexual assault, robbery, uttering threats and indecent acts – incident numbers were almost identical to the previous year when we look at the total incidents within this area. However, certain individual crime types within the personal crime statistics have increased in frequency while others have decreased, which has caused the general personal crime rate to remain the same overall. The different individual crime rates will be highlighted further in this report to show the changes to each rate and an outline of the reason for the increases in these areas. Campus Security assesses the crime statistics and utilizes this information to deploy security resources. Overall crime trends are reviewed on a year over year basis.



Reported property crime incidents – inclusive of theft, theft from auto and break and enter– have all increased. Appendix B provides a map detailing the locations of property crimes on campus. Campus Security continues to engage students, faculty and staff – both through daily interactions by our patrol staff and through large student events – to share information on how to prevent personal and property crime. Examples include: holding monthly crime prevention meetings, crime prevention weeks, new student and staff safety orientations, focused anti-theft campaigns, varsity events and day-to-day engagement by our patrol staff. The overarching goal of these efforts is to educate students on best practices for protecting their property and more work is still needed in this area.

Campus Security continues to look at best practices to reduce further instances of crime on campus and work with our various stakeholders. As we begin to implement community policing/security initiatives in 2018, we expect to see continued engagement and buy in from the campus community to support crime reduction. A new program called Campus Watch based on the Neighbourhood Watch model will be developed and launched to support crime reduction.

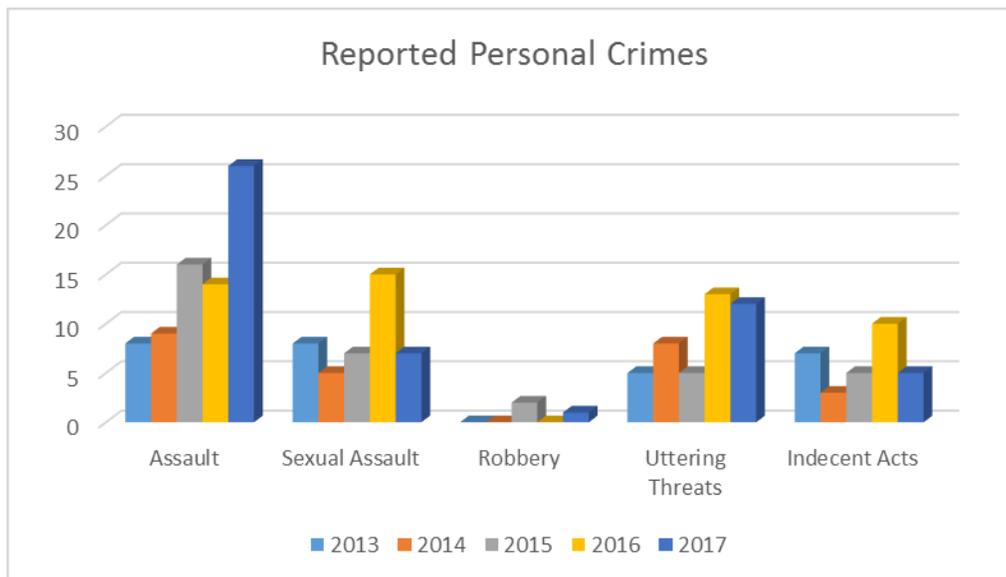
The University's blue phone network is deployed across campus to serve the community where assistance is required. The blue phones have voice activated CCTV cameras (closed circuit television), which provide immediate situational awareness to Campus Security staff. The blue phones are used as a source of campus information and are available in case of an emergency. CCTVs have also been installed at strategic locations, such as the transit hubs, to increase security's situational awareness as well as assist Police authorities if forensic evidence is required.



## 2017 Statistics

\*The statistics in this report refer exclusively to information reported to Campus Security in the calendar year ending 31 December 2017.

### 1(a) 2017 STATISTICS: REPORTED PERSONAL CRIME



#### **Assault 25 Reported** (2016 – 14 Reported)

Of 25 total reported occurrences of assault, five were reports of unprovoked assaults, five were reports of assault under the influence, seven resulting from disputes (two of which were off campus), two resulting from domestic issues, one occurred off campus, one was determined to be a consensual fight, two third -party reports with very limited information and two were reported but subjects were gone on arrival.

The assaults have increased from the previous year, specifically 3 more unprovoked assaults, 2 more under the influence and 3 more domestic abuses. There could be several factors that would allow for an increase to be shown in this area, including multiple reports of a single event. In the last several months, Campus Security



has increased its analytical ability to track instances of assault, along with the other major crime types and trends in a “hotspot” type way. In short, similarities are now being looked at and any trends that tend to come forward will be addressed through changes in patrol plans and deployments. This could take into account time of day the occurrences are happening, location and type of event along with providing insight into root causes of these activities such as assaults.

**Sexual Assault 7 Reported - 4 On-Campus Incidents** *(2015 – 2016 - 12 On-Campus incidents Reported to Campus Security)*

UBC’s Sexual Assault and Other Sexual Misconduct Policy #131 - came into effect on May 18, 2017, and along with it new offices of sexual violence prevention and response, and investigations. In 2017, there was a total of 4 reported sexual assaults that took place *on* campus that were reported to Campus Security, down from 12 in the previous year. Of the 3 reported sexual assaults that took place *off* campus, 2 were reported with an undisclosed location and 1 in a private residence. Of the 7 reported incidents, 4 were reports of unwanted sexual touching, 1 was a report of rape and 2 were third party reports with no specific information provided to Campus Security.

Appendix A includes the University RCMP Detachment Sexual Assault Statistics updated to include 2017.

**Robbery 1 Reported** *(2016 – 0 Reported)*

Robbery is outlined in the Criminal Code of Canada under Section 343, as everyone commits a robbery who steals something from someone else and uses violence either immediately before or immediately after or assaults a person with intent to steal something. This can also include the use of a weapon or imitation while committing the theft. In all only 1 robbery was reported to Campus Security and the event took place off campus at a Downtown Vancouver location.



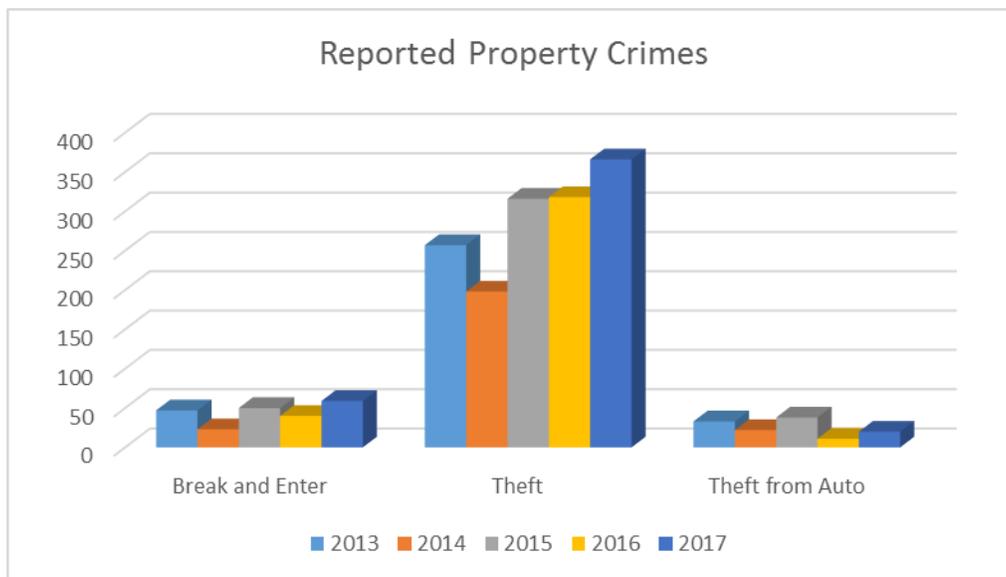
**Uttering Threats 12 Reported** (2016 - 13 Reported)

3 involved individuals with suspected behavioural concerns, 2 threats were received by email, 2 were unprovoked, 1 resulted from a dispute, 1 was a report of a staff member receiving threats from a student in person, 1 threat was made by a student to another student, and 1 was a threat posted online.

**Indecent Acts 5 Reported** (2016 - 10 Reported)

Of 5 reported incidents, 2 were the result of sexual activity in public, 1 resulting from being naked in public, 1 defecating in public and 1 urinating in public. There has been a decrease in these reported incidents overall.

**1(b) 2017 STATISTICS: REPORTED PROPERTY CRIME**



**Break and Enter 59 Reported** (2016 - 40 Reported)

16 reported instances of break and enter showed signs of forced entry. 14 were unsuccessful break-in attempts. Laptops were stolen in 7 instances, desktop computers in



2, and other items stolen were food, keys, cash, cellphones and clothing. In 1 instance there was a projector stolen and 1 instance office supplies were stolen during the break and enter. There were 18 instances where nothing appears to be missing after entry was gained.

Of the total incidents, 14 of the 59 instances of break and enter occurred in student residences on campus. 1 instance occurred just off campus in Wesbrook Village.

Utilizing break and enter reports Campus Security increased the patrols in and around the Student Housing sites . They are also working with the resident life advisors to increase security's presence in the public spaces in the residences to provide information to students and to act as a visible deterrent

The increase in reports can also be attributed in some ways to the promotion of Campus Security's online reporting tool that is being used more effectively on campus. In 2017 there were 37% more page views compared to 2016 and 61 more submissions.

Moving forward, the increased engagement with the campus population and higher profile of Campus Security will result in a short-term increase in crime statistics. This allows for a clear picture of the actual incidents on campus. There is also the known incidents of several prolific offenders being on campus during the year which has been addressed in partnership with the UBC RCMP Detachment. The increase in information sharing with the RCMP in the past several months is assisting in directing patrols in areas where there is an increase in Break and Enters. Further, crime prevention training in the high-risk areas is being completed, along with security audits in the first part of 2018, to address the weak points with the various building administrators and solutions are being developed. This and a stronger crime prevention campaign will address some of the concerns in this area.



**Theft 366 Reported** (2016 - 318 Reported)

The most common types of stolen property were bikes (125), personal laptops/tablets (97) and cellphones (33). Bike thieves were most active during the months of September and October where over one-third of all bike thefts took place. 40 percent of stolen bikes were stolen from residential areas most likely due to exposure overnight and weekends. The number of thefts has increased from last year's 318. The increase in the reported theft, while higher than last year, is one that will vary from year to year. In the past year there were several noted prolific offenders that through investigation by Campus Security, were able to be identified and arrested by the RCMP. Through the cooperative work between the RCMP and Campus Security the trends were noted and addressed. The continued monitoring of these individuals involved is ongoing and when they are seen on campus they will be escorted off campus after they have been served a Prohibition Notice or charged under the Provincial Trespass Act by the RCMP.

Campus Security has put into place several programs recently that will address this crime trend along with continuous Community Policing/Security activities. Security patrols have increased in high crime areas on campus and recent analysis of crime trends to support to those patrols have recently been put into place within those "hotspots".

**Theft from Auto 20 Reported** (2016 - 11 Reported)

Of 20 reported incidents of theft from auto, 6 occurred at the Museum of Anthropology parking lot and Botanical Garden parking lot, 3 on NW Marine Drive, 3 at the Rose Parkade, 2 at the North Parkade, 1 at the West Parkade, 1 at the Fraser Parkade and the 4 remaining thefts occurred at the various residential parking areas.

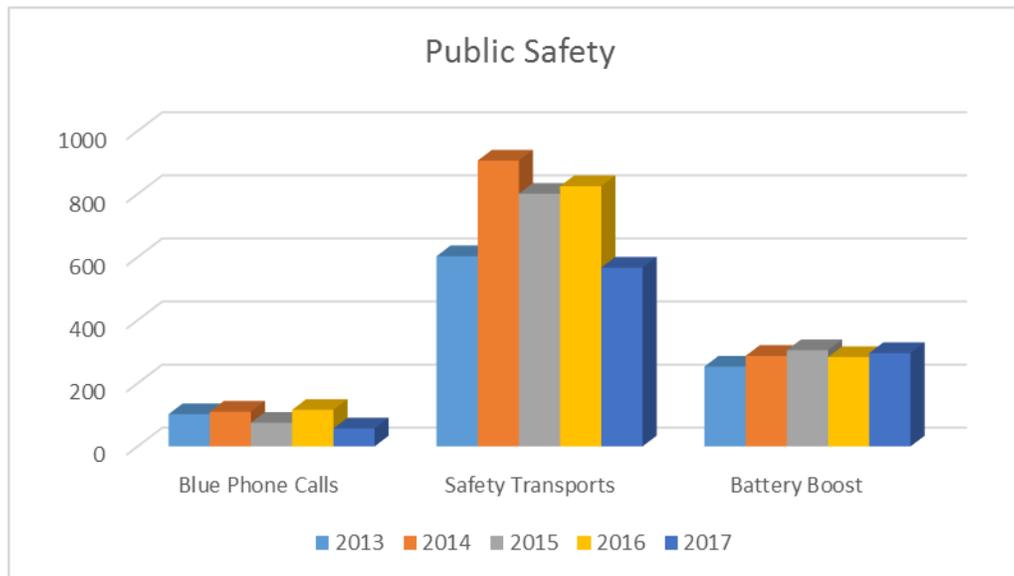
The increase in theft from auto can be attributed to several prolific offenders that were on campus at certain times throughout the year. In order to address the increase,



proper mapping of instances or “hotspots” has been put into place to better predict the occurrences, along with developing a patrol plan in these “hotspots”.

Better intelligence sharing between Campus Security and the RCMP has been put into place in the past several months through the sharing of Crime Analyst information, which has increased the ability to address some of the issues. Along with the patrols surveillance in the parkades, an anti-theft from auto campaign has been put together that will include handing out of tips to vehicle owners to inform them on ways to prevent theft from their vehicles. Each vehicle in the area will be provided a notice whether there is an issue or not. This is a common crime prevention practice in parking lots.

## 2(a) 2017 STATISTICS: PUBLIC SAFETY



### **Blue Phone Calls (Assistance/Emergency) 61 Reported** (2016 – 116 Reported)

31 new blue phones were installed in 2017 including 30 in the parkades. Upon activation of these blue phones, Campus Security initiates a response to the location as dispatch gathers information from the caller as well as a visual of the area immediate to



the blue phone's location. There were a total of 61 calls in 2017 and the nature of the calls is listed on the table below.

<b>Nature of Call</b>	<b>Amount</b>
Access Request	5
Assist/Intoxication	2
Assistance	1
Medical Assistance	4
Parking Inquiry	2
Suspicious Activity	6
Transport	5
Unfounded	20
Wayfinding	16

\*Unfounded: When patrol arrived on scene, no one required assistance in the area.

**Safety Transports 567 Reported** (2016 - 805 Reported)

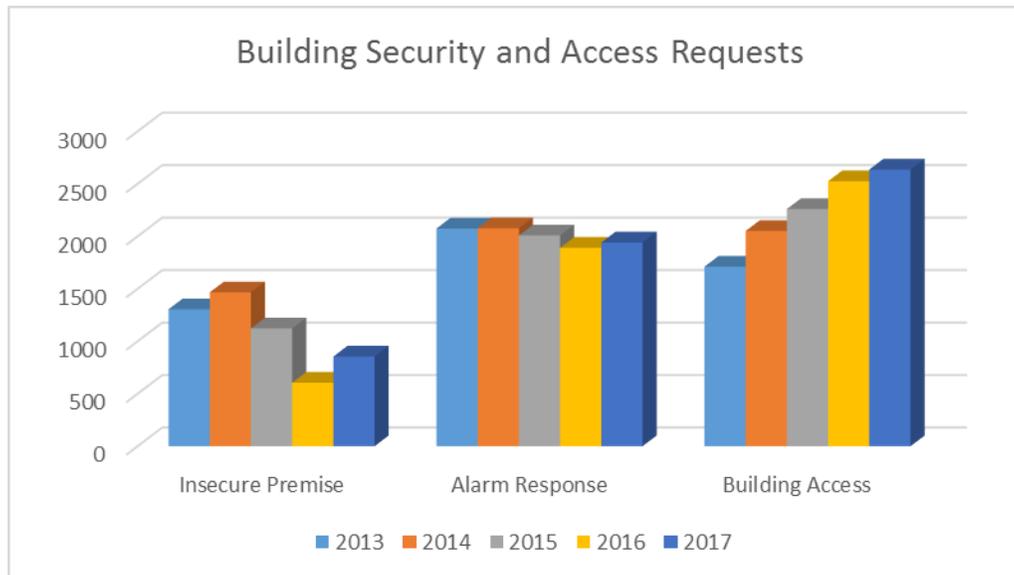
Campus Security provides on-campus transports for person(s) concerned for their safety after hours, supplementing the AMS Safewalk program. The transports continue to be widely used by the UBC community. Campus Security provided a total of 567 transports in 2017. Most transports performed by Campus Security occur between 2AM and 6AM, similar to previous years.

**Battery Boosts 296 Reported** (2016 - 283 Reported)

Campus Security provides vehicle jumpstarts as a service to the community, preventing motorists from being stranded on campus.



## 2(b) 2017 STATISTICS: PROPERTY PROTECTION AND ACCESS REQUESTS



### **Insecure Premises 855 Reported** (2016 – 605 Reported)

The number of insecure premises increased by 250 incidents in 2017. Campus Security Officers routinely check both interior and exterior doors to ensure buildings are secure after hours. When premises are found insecure, the Security officer will conduct a thorough patrol to ensure the area is clear before securing the access points. A notification email will be sent to the occupants of the space so that measures can be implemented to prevent the same occurrences in the future. If any deficiencies in the hardware or access control system are found, Building Operations and/or Access Services will be contacted to resolve the issue.

### **Alarm Responses 1941 Reported** (2016 – 1891 Reported)

The number of alarm responses slightly increased compared to previous years' incidents but still below the 5 year average of 1,998 incidents per calendar year. The majority of the alarms were caused by improper use of alarm panels, malfunctioning equipment, accidental activations by authorized users or alarms that activated for no



apparent cause. Analysis of alarm causes are monitored and analyzed on a regular bases as part of our alarm reduction program.

**Building Access 2637 Reported** *(2016 – 2525 Reported)*

Campus Security provides building access for students, faculty and staff who have misplaced their keys. Access and escort to secure areas is also provided to students, faculty, staff, external contractors and other service providers, with pre-authorizations from the department responsible for the space.

**2017 HIGHLIGHTS & ACHIEVEMENTS**

As part of Campus Security’s commitment to safety and security, the department hired one additional Operations Supervisor in 2017 to optimize the workflow and allocation of security officer resources to enhance daily operations.

One additional Community Relations Officer was also hired to increase outreach within the community. In 2017 Campus Security allocated more resources to safety awareness programs and the additional Community Relations Officer directly supported these new initiatives.

The department continues to build and strengthen working relationships with numerous stakeholders including, Sexual Violence Prevention and Response Office, Risk Management, Student Conduct, Counseling Services, Student Housing, AMS Sexual Assault Support Centre, Vancouver Fire and Rescue Services, and various Police agencies.

In the last year, the community relation’s officers, as well as the members of the management team, have provided numerous safety workshops to thousands of students and staff members. Each workshop is designed for the specific audience and their needs. Workshops have been provided to a range of audiences including the Vancouver Summer Program, English Language Institute, and Graduates Students. Campus Security strives to



be involved in the campus onboarding experience to welcome people to the University community and to provide them with safety and security information.

### ***Monthly Community Outreach Meetings***

The monthly community outreach meetings continue to be a valuable forum for raising awareness and communicating security tips to campus administrators. The administrators share the information in their departments, which helps to reduce the risk of crime on campus. The meetings also allow the administrators to share their challenges and best practices involving security and safety with the attendees.

In 2017 the group was expanded to include more community members, like the University Neighbourhood Association. The extended community is a good source of information for Campus Security when it comes to receiving reports of incidents and suspicious events that take place on or near the campus.

### ***Safety Awareness Campaign***

Safety awareness campaigns are held on campus twice a year; at the beginning of the fall and winter semesters. External organizations, including Crime Stoppers, Transit Police, RCMP E division and ICBC, are invited to promote messages from their respective organizations. This initiative provides an opportunity for students, faculty and staff to ask questions and/or provide feedback to the safety agencies that serve the UBC community.

Campus Security promotes tips on property theft prevention, personal safety tips and other campus resources that are available to the community. Through a partnership with the Bookstore U-Locks are discounted to encourage students to purchase secure bike locks to reduce theft. Campus Security also partnered with Campus and Community Planning to promote project 529, a bike registry application, as another bike theft deterrent. Besides the bi-annual event, Campus Security focused on engaging with the campus community on a daily basis. Students were engaged as they are coming to



campus via the transit hubs and were given coffee cards with safety tips. Security Officers distributed bike seat covers to promote the U-lock as the most effective way to protect bikes from thieves.

### ***Access Services***

Access Services department is responsible for the installation of access control systems, key systems and CCTV cameras. In 2017 the department enjoyed a year of growth to accommodate the strong demand for installation and service. Two new technicians were added to the team to help keep up with the delivery of work to new and existing building locations. The keyless strategy evolved to include electronic lockboxes, which further mitigates the risks associated with keys. New construction and ongoing requests continued to drive installation work, resulting in the addition of 211 UBC card-enabled doors, 60 safety and security cameras, 33 new areas protected with Intrusion Systems, and 275 new doors secured with UBC Abloy keying. Notable installations included Chan Gunn, Indian Residential School and Dialogue Centre, and the UBC Life Building. UBC Card access and camera coverage also expanded to the bike cages (located in campus parkades), providing safer and more secure areas for the biking community. Preventative maintenance continued with the service and replacement of equipment to ensure continuity and reliability of function.

### **Campus Security: 2018 Goals and Objectives**

#### ***Community Relations***

The department will continue to focus on outreach efforts and information sharing via public forums, monthly meetings and safety and security campaigns.

Campus Security will be reaching out to the campus community in the form of town halls to enhance the engagement and community participation.



While the town halls will focus on what the community sees as issues of concern that Campus Security needs to focus on, the town halls will also allow for a conversation on security issues along with community participation in campus crime prevention.

Community relations will concentrate on providing proactive education to the public and increase efforts in making new connections with the community at large.

### ***Security Reviews (New Buildings)***

Campus Security is committed to preemptive problem solving and will conduct security reviews of new buildings using a multi-faceted approach. This will include physical security, environmental design and behavioral practices to provide safety and security advice in the early stages of a project when it is most effective.

### ***New Campus Security Website***

The department is in the process of developing a new website that will reflect the shifts in strategy and tactics of the new Executive Director of Campus Security. The new website will better communicate with the campus community and will improve the public's perception of the department.

### ***Tools and Equipment***

The department is currently in the process of sourcing new uniforms and equipment to ensure our security officers have the necessary tools to meet today's needs. The department is also looking at purchasing new patrol vehicles to enhance our mobile unit operations.

### ***Campus Security External Review***

With the new Executive Director, Campus Safety and Security in place, the department will move forward with responses to the recommendations made in the External Review.



Campus Security will continue implementing the community based security model and proactive problem solving.

**APPENDIX A: RCMP SEXUAL ASSAULT STATISTICS**

The following tables represent the number of sexual assaults reported to the University RCMP Detachment for any incidents occurring at the UBC Vancouver Campus and University Endowment Lands.

This data has been made available as a result of a recommendation in the 2014 Campus Safety Working Group Report as an action item under University and RCMP partnership.

***Reported and Founded Sex Offences\* - University RCMP Detachment***

\*Sex offences reported by the RCMP includes sexual assaults and also extends to indecent acts and assistance to other police agencies

\*\*Founded is defined as confirmed by the RCMP that a sexual assault occurred

Year	Reported Sex Offences*	Founded Sexual Assaults**
2009	16	5
2010	28	8
2011	25	8
2012	18	2
2013	50	9
2014	3	3
2015	19	17
2016	15	11
2017	5	3



## APPENDIX B: 2017 THEFT MAP

Red: Bike Theft  
Blue: Property Theft  
Yellow: Theft from Auto  
Purple: Shoplifting

